

INTERCONNECT PREMIUM (formerly EPG)

These are International Parcels with enhanced features replacing First-class Parcels in specific destinations/countries. Their main advantages:

- **Attractive prices:** Their prices are set at the same rate as the usual First-class parcels.
- **Reliability & Instant information:** They can be tracked at every stage of their handling, allowing you to find out where your parcel is and if it has been delivered. Senders can get updates on a parcel's progress from the main page www.elta.gr > Enter your parcel's shipment number.
- **Home Delivery:** Parcels with a confirmed delivery date that are delivered to the recipient's address (if the sender or the recipient so wishes, the parcel can be collected from an alternative collection/delivery point, e.g. a post office, postal agency, etc.).
- **High security without additional costs:** In the case of partial or total loss or destruction, compensation can be paid up to a maximum of 450 DTS (international accounting unit).

Interconnect Premium countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (including Corsica and Monaco), Germany, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal (including the Azores and Madeira), Romania, Slovakia, Slovenia, Spain (including the Balearic Islands and the Canary Islands), Sweden, Switzerland, United Kingdom.

NB: INTERCONNECT PREMIUM parcels **cannot** be sent as: "cash on delivery", "insured", "bulky" or "fragile".

The maximum weight limit for INTERCONNECT PREMIUM parcels is **30 kg**.

For Bulgaria and Cyprus, the 30 kg weight limit applies if the parcel is sent as Interconnect Premium (Formerly EPG). However, the Interconnect Premium (Formerly EPG) international parcel service rate for those countries is that of Zone 1.