

## DOMESTIC PARCELS

Price List valid from: 27/07/2023

### BASIC FEES FOR PARCELS

Weight (kg)	Fees (€)
1	3,50
2	3,90
3	6,00
4	7,00
5	8,00
6	9,00
7	10,00
8	11,00
9	12,00
10	13,00
11	14,00
12	15,00
13	16,00
14	17,00
15	18,00
16	19,00
17	20,00
18	21,00
19	22,00
20	23,00
>20 up to 25*	1,00 / Kg

### PREPAID PACKAGING FOR DOMESTIC PARCELS\*

With adhesive Prepaid Voucher (Sticker)

Types of Packaging	Dimensions	Maximum weight	Fees (€)
Cardboard A' Size	193 x 106 x 64mm	2 kg	6,40
Cardboard B' Size	243 x 146 x 89mm	4 kg	10,50
Cardboard C' Size	300 x 210 x 110mm	6 kg	13,50
Cardboard D' Size	375 x 250 x 155mm	8 kg	16,50

The final price includes: the dispatch fees and the packaging cost combined with the adhesive Prepaid Voucher. All prepaid packaging are delivered the 3rd working day at home and are tracked at all stages.

### BASIC FEES FOR "FREE PARCEL POST"

Fixed Rates 2,23 € / parcel	+	Proportionate Fees 0,54 € / kgr
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**MILITARY PARCELS** Free of charge up to 3 kg or up to 5 kg in case they contain civil outfit.

## SPECIAL CHARGES & ADDITIONAL SERVICES FOR DOMESTIC PARCELS

Special Charges (per item)	Fees
Cash on Delivery	3,00 €
Cash on Delivery Without printed form	3,00 €
<b>Declared Value - Insured Parcel:</b> Minimum declared value 36€ - maximum declared value 30.000€.	
	Fixed rate per parcel 3,00 €
	Proportionate rate on the declared value 1%
<b>Home Delivery</b>	
	Fixed rate per item 2,00 €
	Proportionate per kilo for >2 kg 0,50 €
<b>Bulky Parcels</b> It is calculated proportionately on the basic fees and added to them.	25%
<b>Advice (Proof) of Delivery (printed form)*</b>	1,50 €

Additional Services (per item)	Fees
<b>Request for alteration*</b>	2,00 €
<b>Storage fees*</b> (It is calculated after the 6th working day from the day of issuance of the notification)	0,20 €
<b>Inquiry*</b>	5,00 €
<b>Compensation request</b>	Free of charge

\*PRICES INCLUDE VAT

## DOMESTIC PARCELS DISCOUNTS

For more information on the Pricing and Commercial policy, please contact ELTA's nearest post office.

## COMPENSATION AMOUNTS

### COMPENSATION FOR DOMESTIC PARCELS

Maximum compensation amount for loss or damage of domestic parcel.	235,00 €
Maximum compensation amount for tampered content and for damage, due to delay of delivery by ELTA's liability	36,00 €

The compensation amount apply to all categories of Parcels except for the Insured Parcels, for which the full amount of the declared value is paid.

In the case of COD domestic parcel delivery, without collecting the amount or when a smaller amount is collected, the compensation amount is equal to the amount not collected.

## PACKAGING OF PARCELS:

### GLASSES, PORCELAINS, CLAYS, ELECTRONIC, AUDIOVISUAL EQUIPMENT:

Packed in metal or wooden or solid plastic box or solid carton, stuffed with paper or wood shavings or cotton or styrofoam, or any protective material which prevents the contact of the item with the walls of the box.

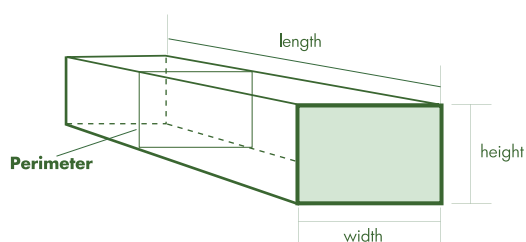
### LIQUIDS AND LIQUID SUBSTANCES: (oil, honey, feta cheese in a container, cans in a glass container etc.):

They are sealed in a durable waterproof can, which then can be enclosed in a second metal or wooden or solid plastic box, stuffed with wood shavings or other absorbent material, in sufficient quantity in order to absorb the liquid in case the can breaks or punctures.

### PARCEL WEIGHT & DIMENSIONS:

**Weight:** The maximum weight of Domestic Parcel is in principle 20kg or up to 25kg if the content cannot be divided.

**Maximum Dimensions:** Length 150cm and the sum of the length and the largest perimeter calculated in a direction different from that of the length, 300cm.



### Bulky Parcels:

Dimensions cannot exceed 1,5m for any dimension (length or width or height) & in addition, cannot exceed 4m for the sum of the entire length and the largest perimeter, calculated in a direction different from its length.

## INTERNATIONAL PARCELS

Weight in Kg	A' PRIORITY FEES (€)			B' PRIORITY FEES (€)	
	ZONE 1	ZONE 2	ZONE 3	EUROPEAN DESTINATIONS	OTHER DESTINATIONS IN EUROPE & REST OF THE WORLD
1	17,00	22,00	32,00	21,00	30,00
2	20,00	30,00	40,50	25,00	38,00
3	25,00	38,00	49,00	29,00	46,00
4	28,00	45,00	57,50	33,00	54,00
5	32,00	52,00	66,00	37,00	62,00
6	36,00	54,00	74,50	41,00	70,00
7	40,00	58,00	83,00	45,00	78,00
8	44,00	62,00	91,50	49,00	86,00
9	48,00	65,00	100,00	53,00	94,00
10	52,00	68,00	108,50	57,00	102,00
11	56,00	72,00	117,00	61,00	110,00
12	60,00	74,00	125,50	65,00	118,00
13	64,00	76,00	134,00	69,00	126,00
14	68,00	79,00	142,50	73,00	134,00
15	72,00	82,00	151,00	77,00	142,00
16	76,00	84,00	159,50	81,00	150,00
17	80,00	86,00	168,00	85,00	158,00
18	84,00	89,00	176,50	87,00	166,00
19	88,00	92,00	185,00	90,00	174,00
20	92,00	94,00	193,50	92,00	182,00
>20 up to 30*	5,00 / kg	5,00 / kg	8,50 / kg	4,00 / kg	8,00 / kg

\*PRICES INCLUDE VAT

**Weight:** The maximum weight for ordinary parcels is 20 Kg, with deviation up to 25 Kg, when their content cannot be divided, as long as the country of destination accepts parcels of this weight. The maximum weight for Interconnect Premium (former EPG) parcels is 30 Kg. Exceptionally, some countries accept 10 Kg as maximum weight.

### International Parcels (A' Priority)

**ZONE 1:** Albania, North Macedonia, Bulgaria & Cyprus (\*\*)

**ZONE 2:** European Destinations of the Interconnect Premium (former EPG) Service: Austria, Belgium, France (including the Isle of Corsica and Monaco), Germany, Denmark, Switzerland, Estonia, United Kingdom, Ireland, Iceland, Spain (including the Balearic Islands and the Canary Islands), Italy, Croatia, Latvia, Lithuania, Luxembourg, Malta, Norway, Netherlands, Hungary, Poland, Portugal (including the Azores and Madeira Islands), Romania, Slovakia, Slovenia, Sweden, Czech Republic, Finland

**ZONE 3:** Other destinations (other European destinations and destinations in the rest of the world)

### International Parcels (B' Priority)

**European Destinations:** Austria, Belgium, France (including the Isle of Corsica and Monaco), Germany, Denmark, Switzerland, Estonia, United Kingdom, Ireland, Iceland, Spain (including the Balearic Islands and the Canary Islands), Italy, Croatia, Latvia, Lithuania, Luxembourg, Malta, Norway, Netherlands, Hungary, Poland, Portugal (including the Azores and Madeira Islands), Romania, Slovakia, Slovenia, Sweden, Czech Republic, Finland

**Other Destinations in Europe & Rest of the World:** Other destinations in Europe and the rest of the world

### 1. Compensation for International Parcels / Interconnect Premium (former EPG)

International Parcels are compensated according to the service with which they are sent.

### 2. Interconnect Premium (former EPG) parcels cannot be sent as:

- Insured, COD (Cash on Delivery), Bulky
- In these cases, the parcels are sent as A' Priority or B' Priority and not as Interconnect Premium (former EPG)

(\*\*) For the countries of Bulgaria and Cyprus the weight limit of 30 Kg applies, in case the parcel is sent as Interconnect Premium (former EPG). However, these countries' Interconnect Premium (former EPG) charges are those of Zone 1.

SPECIAL CHARGES & ADDITIONAL SERVICES FOR INTERNATIONAL PARCELS

Special Charges (per item)	FEES
Cash on delivery (COD) Except Interconnect Premium (former EPG)	3,00 €
Insured (items with Declared Value) Except Interconnect Premium (former EPG) <ul style="list-style-type: none"><li>Fixed rate per parcel</li><li>Proportionate rate on the declared value</li></ul>	3,50 € 1%
Bulky Parcels <ul style="list-style-type: none"><li>The international parcel fee is collected according to the transmission option and the corresponding weight, increased by:</li><li>An international parcel is priced as oversized/ bulky when its dimensions do not exceed 1,5 meters for any dimension and cannot exceed 4 meters for the sum of the length and the biggest perimeter.</li></ul>	25%
Advice (Proof) of Delivery (printed form)*	1,50 €

Additional Services (per item)	FEES
Request for alteration*	2,00 €
Inquiry	Free of charge
Compensation Request	Free of charge

SPECIAL CHARGES FOR INBOUND INTERNATIONAL PARCELS

Compensation Request (per item)	Free of charge
Storage fee* (per item, per day) It is calculated after the 6th working day from the day of issuance of the notification.	0,20 € /day
Request for Redirection of an Inbound Parcel to another address* (Within Greece, at an address different than the recipient's address)	2,00 €  +
Further transmission of an International Parcel (Within Greece, at an address different than the recipient's initial address) The fee of a Domestic parcel, which concerns the corresponding weight of the Domestic Parcels Price List, is additionally collected.	Fee of domestic Parcel
For the Special Customs Clearance Fees please refer to the Special Customs Clearance Fees Price List	

This is an extract from Hellenic Post SA - ELTA's official price list. ELTA reserves the right to adjust the fees and the terms of provided services in accordance with the applicable provisions. In case of any dispute, ELTA's official price list prevails.  
For more information on the Pricing and Commercial policy, please contact ELTA's nearest post office.

\*PRICES INCLUDE VAT